



Saratoga Club Official Rules

- 1) All individuals must be eighteen (18) years of age or older to participate in the Saratoga Club.
- 2) Valid Photo identification (State issued driver's license or non-driver ID), passport, military ID, NYS Benefits card (with photo) or National ID will be required for all inquiries and transactions, including membership registration and point redemptions.
- 3) Only the Member listed on a Saratoga Club account may receive account information or engage in any transaction(s) relating to the Saratoga Club account.
- 4) Saratoga Club cards, points, and awards are non-transferable.
- 5) Saratoga Club points are earned at a rate of 1 point for every \$50 of carded play on slot machines or \$150 of carded play on Electronic Table Games with card properly inserted and recognized by any gaming machine. Saratoga Casino Hotel may revise the method for earning points at its discretion. Points are earned and redeemable solely at Saratoga Casino Hotel.
- 6) All points on an account that have not been redeemed will be deleted if no activity has occurred on that account for a period of nine (9) months. Saratoga Casino Hotel may change the "Saratoga Club Point Redemption and Expiration Policy" at its discretion.
- 7) Member's Saratoga Club card must be properly inserted into the slot machine card reader to record play and earn points. If the card reader displays "please re-insert," the machine is no longer recording play. The card must then be removed and re-inserted to work properly.
- 8) Saratoga Club account discrepancies should be immediately reported to Saratoga Casino Hotel to be eligible for reconsideration.
- 9) If a guest is currently banned or excluded from Saratoga Casino Hotel, they will not be eligible to win or receive prizes in any Saratoga Casino Hotel promotions nor allowed to receive winnings from Jackpots.
- 10) Any misuse of the Club card or improper play as determined by Saratoga Casino Hotel in its sole discretion will result in forfeiture of all Saratoga Club account points and benefits and may result in the cancellation of Members participation in the Saratoga Club Program.
- 11) Saratoga Club points have no "cash value" and therefore, no currency or coin will be issued in lieu thereof.
- 12) If applicable, expiration dates will be printed on Free Play or Point Redeemable Vouchers when issued.
- 13) Saratoga Club members should notify Saratoga Casino Hotel of any name, address, e-mail address, or telephone number changes in order to continue to receive information on the Saratoga Club program offers, benefits, or other Saratoga Club promotions.
- 14) Saratoga Casino Hotel reserves the right to deny an application to participate in the Saratoga Club program or revoke a Member's card at any time at its sole discretion.
- 15) Any and all applicable taxes relating to the Saratoga Club Member receiving any awards is the sole responsibility of the Member.
- 16) Saratoga Casino Hotel will resolve any dispute or situation not covered by these Official Rules and that decision shall be final and binding.
- 17) Club member discounts may only be used toward cash sales and may not be combined with points or comps.
- 18) Any Saratoga Club card, associated incentives, reward coupons or free play vouchers that have been mutilated, forged, misprinted, altered, tampered with, mechanically reproduced, are illegible, or have been obtained by any means other than pursuant to these, or specific promotions, are automatically void.
- 19) Saratoga Casino Hotel may introduce other promotions that operate in association with the Saratoga Club Program. All rules, conditions and procedures for these promotions will be detailed in the Official Rules of each specific associated promotion.
- 20) Any rule or procedure relating to the Saratoga Club program may be changed, modified or cancelled by Saratoga Casino Hotel at any time in its sole discretion.

- 21) By receiving a Saratoga Club membership, the member gives Saratoga Casino Hotel, the absolute right and permission to use and exhibit their name and the prize amount won when winning in any of our promotions.
- 22) Upon death of the Saratoga Club Member, certain files may be necessary to close out an account, receive tax statements and/or transfer Member points. These files may include but are not limited to death certificate, power of attorney and letter of testamentary.
- 23) Based upon the number of Saratoga Club points earned during specific time periods, members may also be eligible for additional awards as determined by the Saratoga Club program. Earning more points will qualify the Member to reach higher levels.
- 24) Saratoga Club Rewards program point and time requirements will be available at the Saratoga Club. Upon attaining a reward level, a designated Saratoga Club card will be made available to the Member. Current status levels/tiers are Signature, Preferred, Premier and Elite. Program periods run January 1 – June 30 and July 1 – December 31. A certain level of play is required to reach these tier levels in the 6 month program period.

<u>Level / Tier</u>	<u>Play Criteria</u>
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Elite	Earn 10,001+ Points within program period.
Premier	Earn 1,501-10,000 Points within program period.
Preferred	Earn 501-1,500 Points within program period.
Signature	Earn 0-500 Points within program period.

- 25) Saratoga Club Point Multiplier Promotions/Others and other point adjustment offers will not count towards the Saratoga Club level unless otherwise stated. Level achievements are awarded based on a Member's earned base points.
- 26) Attaining a Saratoga Club level provides additional program offers and benefits to the Member. These offers and benefits may be modified, changed, added, deleted or cancelled by Saratoga Casino Hotel at its discretion. Please visit saratogacasino.com for a description of current Saratoga Club Rewards level offers and benefits.
- 27) Offers and benefits can only be redeemed by presenting the applicable color-coded Saratoga Club card along with valid photo identification acceptable by Saratoga Casino Hotel at the time of redemption.
- 28) Participation in this program constitutes Saratoga Club Member's agreement to abide by the Official Rules of the Saratoga Club program and the decisions made, or set forth, by Saratoga Casino Hotel.